

Aldingbourne Trust

iplanit Case Study



Client Profile

The Aldingbourne Trust is a Chichester based service provider committed to the support and wellbeing of people with learning disabilities by developing their skills, helping them gain employment in the local community and encouraging them to lead more fulfilled and independent lives. Many of the people they support also have physical disabilities.

Challenge

Aldingbourne wanted to introduce a more innovative way to better the lives of people they support whilst helping staff and management complete day to day activities. Management were also increasingly aware that to continue to provide a quality service to their clients in the future, they needed to change to meet the challenges of a rapidly changing external environment.

The Aldingbourne support plans had been edited quarterly on a word processor document, and annual surveys revealed that people's dreams and aspirations were areas where management needed to ensure delivery of promises. The IT skills within the organisations were low and management also wanted to provide transparency and tools to empower their wide variety of clients (as tenants, as students or as candidates for jobs).

Finally, management recognised that paper based systems were error prone and did not support efficient practices, good performance management and quality processes.

Solution

Following a lengthy review of options available, the **iplanit** solution from Aspirico was selected and implemented across all operations in the spring of 2012.

iplanit provided Aldingbourne management, staff and service users with an accessible, web based service that helps put people in control of their lives. Used

alongside the existing Aldingbourne Person Centred approaches, **iplanit** is now supporting staff and enhancing the lives of the people the organisation supports.

Results

Within one year of commencement, the trust has an organisation wide support planning approach implemented on the service. It has enabled the people it supports to track achievement of thousands of outcomes and related actions. Most of this progress has been linked to Aldingbourne specific and statutory KPI's such as QAF and CQC.

This in turn has provided management with a dataset that has fed to tendering exercises which has significantly improved competitiveness and replaced a cumbersome, expensive paper based system, thus saving valuable financial resources.

The IT skillset for staff has improved immensely as a result of the roll out of **iplanit**. The system allows staff to easily log in an update and edit plans whenever they wish, providing flexibility and improved risk management through reminders and notifications to staff when plans and outcomes are overdue.

Benefits

iplanit can also be used by the person supported and by family and friends facilitating a deep level of transparency, empowerment and co-production. Local commissioners working with Aldingbourne have reacted with enthusiasm to the new levels of transparency which **iplanit** (through Aldingbourne) offers them as funders.

As **iplanit** is easily accessible on mobile devices, it can save the carer a lot of time travelling between offices and people they support allowing them to focus more on clients themselves.

As a result of the **iplanit** project, family and friends now have access to the support plan and progress, and are empowered to engage in a more productive way. Management now can monitor staff and unit performance, plan deployment, outcome and action progress and ensure quality compliance. All this data is summarised live and configured to Aldingbourne specific needs with QAF, CQC and Aldingbourne specific graphical reports available on a live dashboard for administrators and managers.

For more information email enquiry@aspirico.com and see www.aspirico.com



"**iplanit** is one of a kind on the market as it is also used by the person supported. **iplanit** allows the person to be involved on their own level and terms"

Martin Bolling
Organisational Development
Manager
Aldingbourne